



ONE STOP SHOPPING

Acticor has formed strategic partnerships with communications professionals serving every aspect of your communications needs, not just your telephone and voice mail systems. Some of the areas we can help you with include:

- * Discount Line Service
- * DSL, T1, and Long Distance.
- * Cabling and Data Infrastructure
- * Computer Networking
- * Computer/Telephone Integration
- * VoIP (Voice over Internet Protocol)

ALL YOUR COMMUNICATIONS NEEDS AT ONE CONVENIENT NUMBER!

FREE LINE SERVICE EVALUATION!

Start the year off by saving money every month! We will evaluate and compare what you are currently paying for Line Service, DSL, T1, and Long Distance to pricing that is currently available.

NO RISK OR OBLIGATION!

VoIP – (Voice over Internet Protocol)

VoIP is a much used, but not always understood, concept. In essence, it is a technology that converts the signal carrying your voice to IP, or Internet Protocol. This is the language that computer networks use to transmit data.

VoIP Technology allows you to expand your phone system to multiple sites or to have IP phones or “soft phones” at home or on the road. These are all connected to your main phone system and draw dial tone from it. You communicate with your phone system via the Internet or a point-to-

point digital connection. The advantages are many:

- * Your phone can interact with your computer and applications on your network.
- * VIDEO PHONE is as easy as plugging a clip-on camera into your PC or laptop.
- * Drag and drop spreadsheets or documents to be viewed by the caller.
- * Allow workers to telecommute, saving drive time or working from remote locations.
- * Install a “soft phone” on your laptop and take it with you everywhere.
- * Connect multiple sites into the

month on your phone bill.

Acticor has entered an Agent-Partner relationship with both **Integra Telecom** and **Eschelon Telecom** to provide you with the lowest prices and the highest quality of service.

DISCOUNT LINE SERVICE

How long has it been since you have reviewed how much you are paying for service from your phone company? Prices have been dropping for several years and we can often **SAVE YOU BIG BUCKS** – every

T1 SERVICE

T1 used to be available only to large organizations with many lines. That has changed in recent years. Now smaller companies, sometimes with as few as 4-6 lines, can combine their phone lines and Internet Access on a T1, providing cost savings and fully digital communications.

WHAT IS T1 SERVICE? T1 is a digital line (referred to as a “pipe”) that contains 24 channels (referred to as “trunks”). Each channel can be used as a voice line or combined with other channels for Internet bandwidth. These channels (or trunks) can be shared interchangeably, giving you more flexibility and efficiency. T1 has other advantages because it is a digital line. It allows data, which can be used for Internet Access, and it allows you to use DID Numbers.

WHAT ARE DID NUMBERS?

DID stands for “Direct Inward Dialing”. DID numbers look exactly like phone numbers, ten digits with local area codes. In reality they are merely an address that you can use for many purposes. The most basic use is to provide a private number that rings directly to any phone, group of phones, or a voice mail box without going through the receptionist or auto attendant. Beyond that DID’s can be very powerful when assigned to different forms of advertising, or anything that you want to run reports on or track. The phone system can identify which DID was dialed and display the source of the call on your phone. DID numbers come in blocks of 20 and cost about \$0.15 each per month. You do not have to change any of your current numbers to use DID’s.

same phone system.

- * Share a single voice mail between multiple sites.
- * Share dial tone between sites, or use local dial tone from your site in another city.
- * Calls between sites are free because they are not traveling on phone lines.
- * Calls are free between mobile “soft phone” and your site, or to other mobile “soft phones”.

Acticor has a wide variety of VoIP enabled systems starting under \$100 per month!

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Dial: **612-721-8000** or email: service@acticor.org